

MOTORCOACH TOURS 2-3 DAYS

CANCELLATION WAIVER / CANCELLATION POLICY / ACTIVITY LEVEL

Cancellation Policy: Up to 21 days prior – FULL REFUND; Within 21 Days prior – 50% OF TOTAL PRICE IS FORFEITED; Within 7 days prior – NO REFUND.

Cancellation Waiver: A Cancellation Waiver is available for purchase at \$6.00 per day, per person. The protection policy must be accompanied with the deposit. The Waiver is non-negotiable, non-transferable and non-refundable, and must be paid by each passenger. The purchase of the Cancellation Waiver will protect you from any cancellation fees should you need to cancel your reservation(s) for any reason up to the day of departure. If Conway cancels or discontinues your trip for reasons of safety including the threat of terrorism, acts of God, epidemics, etc., Conway reserves the right to issue a credit for a future Conway vacation in lieu of a money back refund. Conway must receive notification of your cancellation prior to the scheduled departure of the tour. If prior notice is not received, a refund will not be issued. We accept the Waiver only when you make the deposit except for reservations made within the final payment deadline in which case the purchase must be paid with the final payment. The Participant who purchases the Cancellation Waiver will be liable for single supplement charges that arise when a traveling companion cancels prior to departure, or leaves the tour prematurely. The single supplement will be implemented for any cancellations with or without the purchase of the cancellation waiver. There is NO REFUND FOR NO SHOWS.

Activity Level: The level of activity and amount of walking varies from tour to tour. Here at Conway Tours we do our best to evaluate each tour program with an easy to use scale. The Activity Level for your tour is shown on your promotional flyer. Below is a sample of our Activity Level Bar:



- 1** **Easy** – This requires minimal physical activity, such as some stairs, boarding the motorcoach and walking to hotel and dining areas.
- 2** **Moderate** – This requires some physical activity, such as some walking during tours, the possibility of climbing stairs, and walking some distances.
- 3** **Active** – This requires participants to be in reasonably good health to fully enjoy all experiences. For example, walking tours, walking on uneven surfaces, periods of standing and days may be longer. We do not recommend this type of tour for individuals who use either a walker or wheelchair.