

CUMBERLAND POLICE DEPARTMENT



Community Survey

Matthew J. Benson, Ed.D.
Chief of Police

1. What section of Cumberland do you live in (*circle one*)? *Cumberland Hill Valley Falls Ashton*
North Cumberland Berkeley Arnold Mills
2. Have you had contact with a member of the Cumberland Police Department in the last three years? **Yes** **No** (*skip to question #3*)

1. **Contact with the Cumberland Police Department:** *Please rate the following areas of the Cumberland Police Department that you have had contact with in the last four years.*

	Needs Improvement		Satisfactory		Excellent
➤ Dispatchers:					
Professional	1	2	3	4	5
Courteous	1	2	3	4	5
Helpful	1	2	3	4	5
Knowledge of Duty	1	2	3	4	5
Services provided	1	2	3	4	5
➤ Patrol Officers:					
Professional	1	2	3	4	5
Courteous	1	2	3	4	5
Helpful	1	2	3	4	5
Knowledge of Duty	1	2	3	4	5
Services provided	1	2	3	4	5

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Cumberland, RI 02864

➤ **Detective Division:**

Professional	1	2	3	4	5
Courteous	1	2	3	4	5
Helpful	1	2	3	4	5
Knowledge of Duty	1	2	3	4	5
Services provided	1	2	3	4	5

➤ **Police Supervisors/Management:**

Professional	1	2	3	4	5
Courteous	1	2	3	4	5
Helpful	1	2	3	4	5
Knowledge of Duty	1	2	3	4	5
Services provided	1	2	3	4	5

3. **Crime Problems:** *Using the following scale, please rate the Cumberland Police Department in addressing the following concerns.*

	Needs Improvement		Satisfactory		Excellent
➤ Serious Crime (<i>rape, robbery, burglary, assaults, auto theft</i>)	1	2	3	4	5
➤ Larceny (<i>from property or motor vehicle</i>)	1	2	3	4	5
➤ Vandalism	1	2	3	4	5
➤ Drug/Alcohol Use	1	2	3	4	5
➤ ATV/ Off-Road Vehicles	1	2	3	4	5
➤ Traffic Accidents	1	2	3	4	5
➤ Speeding	1	2	3	4	5
➤ Stop sign and traffic light violations	1	2	3	4	5
➤ Loitering/Congregating	1	2	3	4	5
➤ Noise	1	2	3	4	5
➤ Trash/Junk/Abandoned Cars	1	2	3	4	5
➤ Other: (Please specify below):	1	2	3	4	5

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4. **Cumberland Police Programs:** *Are you familiar with, or do you know about the following services provided by the Cumberland Police Department? (Check all that apply)*

- | | |
|--|---|
| <input type="checkbox"/> Community Policing | <input type="checkbox"/> D.A.R.E. Program |
| <input type="checkbox"/> Speed Monitor Display | <input type="checkbox"/> School Resource Officers |
| <input type="checkbox"/> STRESS Speeding Enforcement | <input type="checkbox"/> Rape Aggression Defense classes |
| <input type="checkbox"/> Click-it or Ticket Program | <input type="checkbox"/> Citizens Police Academy |
| <input type="checkbox"/> Traffic Calming Program | <input type="checkbox"/> Crime Prevention Information |
| <input type="checkbox"/> RIPTIDE DUI Enforcement | <input type="checkbox"/> Child Safety Seat Inspections |
| <input type="checkbox"/> RI Hope Initiative | <input type="checkbox"/> National and State Accreditation |

5. **Quality of Life Issues:** *Using the following scale please rate the Cumberland Police Department in addressing the following concerns.*

	Needs Improvement		Satisfactory		Excellent
➤ Safety in Your Neighborhood	1	2	3	4	5
➤ Safety in Your Home	1	2	3	4	5
➤ School Violence	1	2	3	4	5
➤ Crime Prevention	1	2	3	4	5
➤ Vandalism	1	2	3	4	5
➤ Domestic Violence	1	2	3	4	5
➤ Community Relations	1	2	3	4	5
➤ Police Patrol/Presence	1	2	3	4	5
➤ Racial/Ethnic Relations	1	2	3	4	5
<u>Overall Rating of the Police Department</u>	1	2	3	4	5

◆ **If you have any comments or suggestions about our police department, we would like to hear them. Please continue on the back if you need more space.**
