

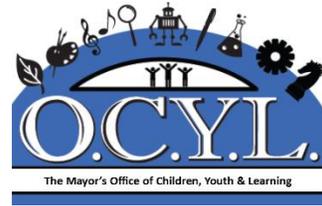


## TOWN OF CUMBERLAND

### Mayor's Office Children, Youth and Learning

#### Cancellation and Refund Policy

OCYL does not issue refunds with the following exceptions:



- Full refunds are given only for programs canceled by the OCYL due to low enrollment. Once a decision is made to run a class, financial commitments are made to teachers and suppliers that cannot be reversed. The OCYL reserves the right to cancel any class that does not meet the minimum number of students required. The minimum number varies for each program.
- Pro-rated refunds will be only be considered under special circumstances. An example of such a circumstance would be the onset of a child's medical condition that requires a student to miss a significant portion of the program.